

Branch

Date

Corporate Group ID <input type="text"/>	
Company Name <input type="text"/>	CIF No (CIF No. is the last 6 digits of the company's account number) <input type="text"/>
User Name <input type="text"/>	User ID <input type="text"/>

I / We account holder(s) of the above CIF number wish to report the following:

- The specified User's Physical Token has been lost / stolen. Please reissue a new Physical Token for the specified User. I/we hereby authorize you to debit my/our Account No: for Physical Token charges.
- The specified User's Physical Token is not usable due to damage / low battery. Please reissue a new Physical Token for the specified User. The returned Physical Token is attached with this form.
- Please delink the Digital Token from my current Mobile Device as the Mobile Device has been lost / replaced.
- Please block the specified User ID for the Baiduri b.Digital Business service due to suspected unauthorized access.
- Please unblock the specified User ID for the Baiduri b.Digital Business service as the issue requiring the initial block has been resolved to my satisfaction.
- Request to terminate my/our Company's Baiduri b.Digital Business with the specified Corporate Group ID.
- Others:

I am also aware that the Bank shall not be liable for any claims, demands, damages, losses, liabilities, costs and expenses which may at any time incur or suffer in connection with the unauthorized use of Baiduri b.Digital Business service, as per Section E of the Baiduri b.Digital Business Service Terms and Conditions.

Authorized Signature

Signatory Name

Authorized Signature

Signatory Name

I, the user, acknowledge receipt of the new Physical Token:

Token Serial No:

I/We also confirm that the above items are sealed and in good condition.

Acknowledge receipt by:

S.V.

Date

